

Section 4(1)(b)(iv)	Norms for discharge of functions	(i) Nature of functions/services offered	Compilation and dissemination of Merchandize Trade Statistics of India
		(ii) Norms/standards for functions/ service delivery	Release of Merchandize Trade Statistics of India as per released calendar of the Directorate
		(iii) Process by which these services can be accessed	Merchandize Trade Statistics of India is disseminated online through portal
		(iv) Time-limit for achieving the targets	Monthly trade statistics at customs tariff line is released within 45 days.
		(v) Process of redress of grievances	Through Grievance Redressal System